

FAQ 常見問題

For References ONLY - 只僅供參考而已

From Royal Caribbean website 由 Royal Caribbean 提供常見問題的解答:

<https://www.royalcaribbean.com/faq> including 包括

- Boarding Requirements 登船的要求
- Check-In 報到
- Travel Documents 旅行文件
- Luggage, Dress Code & Packing 行李, 著裝要求, 及裝箱
- Onboard Internet 船上的網路

From local tour agency 由當地旅行社提供 :

<https://aaplusvacation.com/zh/post/3> 遊輪簽證要求

<https://aaplusvacation.com/zh/post/4> 搭乘遊輪注意事項

Usually included with your base fare 通常包含在您的基本票價中:

- General dining (including room service!)
- Onboard entertainment (live music, theater performances, etc.)
- Water/coffee/tea/juice
- Daily Housekeeping
- Most on-board experiences

Expect an additional charge for 需要額外收費 :

- Soda
- Alcoholic beverages (including your in-room mini bar)
- Special coffees (lattes, cappuccinos, etc.)

- Specialty dining (you'll usually pay a cover charge to enter the restaurant, then can order anything on the menu)
- Gratuities (automatically added to your invoice at the end of the cruise)
- Wi-fi
- Special on-board experiences/areas

Many of these add-on charges can be minimized by purchasing packages for things like soda, alcohol and wi-fi before or at the beginning of your cruise. Another one of my best first time cruise tips is to make sure to check your cruise line's alcohol policy before you leave since most allow you to bring one bottle of wine per person onto the ship at embarkation! Pre-paid gratuities are also offered as a common booking incentive which can save you hundreds of dollars per stateroom.

Tipping 小費

Q: Do we have to tip 需要給小費嗎?

A: Tipping is suggested and highly encouraged as that is how the crew makes their money. Most cruise lines have gone to a daily recommended gratuity that is automatically charged to onboard accounts. Gratuities can be adjusted at the customer service desk as needed based on the service experience. If anyone offers exceptional service, such as a cabin steward, bartender, or other onboard personnel, it's advisable to show your appreciation via cash directly to that individual.

Q: When do we tip 小費什麼時候給?

A: Tipping can be done at any time you deem appropriate. For example, many will tip their room steward or bartender at the beginning of the cruise as an incentive or thank you for requests made early in the voyage. Others prefer to tip at the end of the cruise as a thank you for the overall experience. If there is anyone that goes above and beyond during the cruise, it would be appropriate to show appreciation at that time. For example, a Matre D' confirms a reservation for you when the restaurant is otherwise booked.

Q: Who do we tip 給誰小費?

A: Most cruise lines have taken the guesswork out of it by including a charge to your shipboard account or having it included in your cruise fare. In those cases, you don't need to tip anyone unless you want to show appreciation for those that have gone above and beyond to serve you during the cruise. As mentioned above, this could be your cabin steward, particularly if you are messy. Gratuities could also be considered for the bartender you frequently visited or other onboard personnel who provided outstanding service making your vacation even more enjoyable.